



Marie Ouellon appointed Director of the Frontline integrated services program

I am pleased to welcome Marie Ouellon as Director of the Frontline integrated services program for the *Centre intégré universitaire de santé et de services sociaux (CIUSSS) du Centre-Ouest-de-l'Île-de-Montréal*.

In this new role, Ms. Ouellon will be responsible for the coordination of activities and management of services to do with centralized intake; patient access; medical, nursing and psychosocial clinics; CLSCs; the coordination and development of family medicine network clinics in the CIUSSS; centres for health promotion; and prevention and management of chronic illness. She will also oversee the CIUSSS health and social information dossier, the Regional Program for the Settlement and Integration of Asylum Seekers (PRAIDA), maternal and child health teams, midwife services, youth programs, and the public health program.

In her professional experience, Ms. Ouellon made a significant contribution to the development of family medicine network clinics in Montreal, collaborating closely with medical teams. She has a strong background with PRAIDA; having led the program, she is familiar with the challenges that come with humanitarian immigration, asylum seekers and refugees. Additionally, Ms. Ouellon participated in the development of innovative frontline projects, including *la Maison Bleue*—an organization that offers support to pregnant women and families who are at risk. She has also been involved in the development of IT (information technology) projects, including the implementation of Oacis, a hospital-based electronic medical record, and the Quebec health record.

Ms. Ouellon holds a Bachelor's and Master's degree in Political Science. She is currently completing a second Master's degree in Administration with a focus on organizational development.

"I am proud to be able to join the CIUSSS management team, and in particular, the frontline integrated services program," says Ms. Ouellon. "Our shared challenge will be to make sure that those on the front lines are truly engaged and believe in building on the continuum of services in a way that respond to the needs of our patient population. In collaboration with other departments and with the experience of frontline teams already in place, I know that we will obtain our collective objective to centre our decisions around the patient."

Together with Ms. Ouellon, the rest of the management team, and in partnership with all of the institutions in our network, I am eager to embark on this new era in health care. Her experience complements this new mandate, and it is clear that her objectives are truly aligned with our goals for the CIUSSS. I am confident that the patients who are touched by our frontline services will benefit from Ms. Ouellon's expertise and drive.

See the full list of appointments: <http://jgh.ca/en/CIUSSS-Administration>

Lawrence Rosenberg, M.D., Ph.D.
President-CEO