



Marie-Hélène Carbonneau appointed Associate Director of Nursing

I am pleased to welcome Marie-Hélène Carbonneau as Associate Director of Nursing for the *Centre intégré universitaire de santé et de services sociaux (CIUSSS) du Centre-Ouest-de-l'Île-de-Montréal*.

Ms. Carbonneau is one of two Associate Directors of Nursing, both of whom are responsible for nursing operations and patient trajectories throughout the CIUSSS. In striving toward excellence and to maximize efficiency, she will ensure the optimization of trajectories of care throughout the different CIUSSS institutions.

Ms. Carbonneau will support Johanne Boileau, Director of Nursing, in the day-to-day management of department operations and in the integration of the nursing mission in various programs, services and facilities of our institutions. She will participate in the development, evaluation and revision of clinical patient trajectories across the various facilities in our CIUSSS. Ms. Carbonneau will also contribute to the management of improvement programs for quality of care and clinical services. Moreover, she will ensure the evolution of cross-clinical practice, whether it be the quality and development of practice, Accreditation, interdisciplinary collaboration and the patient experience, in collaboration with other departments.

From 1991 until 2000, Ms. Carbonneau worked at the Jewish General Hospital as Head Nurse of the Coronary Care Unit and cardiology. Then from 2000 until 2006, she was promoted to Associate Nursing Director for cardiology and critical care. Since that time, she has been the Director of Nursing at the Montreal Institute of Cardiology, where she contributed to projects aimed at optimizing the continuum of care and improving access. Ms. Carbonneau also led the medical clientele program at Maisonneuve-Rosemont Hospital, which looked at enhancing efficiency and performance in ambulatory services in collaboration with frontline staff working in the area of chronic illness.

Ms. Carbonneau has a Bachelor's degree of science in nursing and a Master's degree in health sciences from McGill University.

"My experience has given me insight into the extent of patient needs and the range of services offered to the population in the hospital as well as in the community," says Ms. Carbonneau. "With the implementation of our CIUSSS, I'm taking advantage of the opportunity we are being given to work together in identifying and adapting our integrated care and services in order to facilitate access and respond to those needs. I have the privilege of being a part of this transformation in our healthcare system with dynamic teams, all focused on quality, in a stimulating environment so we can re-imagine the way the best care to our patients."

Together with Ms. Carbonneau, the rest of the management team, and in partnership with all of the institutions in our network, I am eager to embark on this new era in health care. Given our focus on offering patients and their families an exceptional experience in our care, Ms. Carbonneau will be able to draw from her previous work and begin finding opportunities to improve patient trajectories and access to care across our CIUSSS.

See the full list of appointments: <http://jgh.ca/en/CIUSSS-Administration>

Lawrence Rosenberg, M.D., Ph.D.
President-CEO